Aditya Sharma

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Summary & Objective

Detail-oriented **Data Analyst fresher** with a strong academic foundation in Computer Science Engineering and hands-on experience in data analysis, visualization, and dashboard development. Proficient in extracting actionable insights using **SQL, Python, Power BI, and Tableau**. Delivered multiple data-driven projects including sales and stakeholder analytics dashboards to support business decision-making. Seeking an entry-level **Data Analyst** role to apply analytical thinking, data storytelling, and business intelligence skills.

Education

B.Tech in Computer Science Engineering 2021 – 2025
Centurion University of Technology and Management, Bhubaneswar
CGPA: 7.62

Class XII (CBSE) 2021
Sinha Model High School, Patna
Score: 61%

Class X (CBSE) 2019
Gyanodaya Gurukul, Patna
Score: 71.2%

Technical Skills

Data Analysis & Reporting: Data Cleaning, Exploratory Data Analysis (EDA), KPI Tracking, Statistical Analysis
Programming & Querying: Python (Pandas, NumPy), SQL, MySQL
Business Intelligence: Power BI (DAX, Power Query), Tableau
Analytics Foundations: Predictive Analytics, Machine Learning Basics, NLP
Web Technologies: HTML, CSS, JavaScript, Flask
Tools: Excel, Git, Jupyter Notebook, Google Colab, VS Code
UI/UX: Figma, Canva, Wireframing, Prototyping

Experience

Associate – Customer Support (Chat Process) Jun 2025 – Nov 2025
Tech Mahindra Ltd., Bhubaneswar, Odisha

- Resolved **100+ customer queries daily** while maintaining high accuracy and SLA compliance.
- Analyzed recurring customer issues to identify patterns and improve response quality.
- Collaborated with cross-functional teams to streamline workflows and reduce resolution time.
- Strengthened analytical thinking, communication, and problem-solving skills relevant to data-driven roles.

Internships

Web Developer Intern – Techie Squad Pvt. Ltd. May 2024 – Jul 2024

- Developed a **Virtual Art Gallery**, increasing user engagement by **30%**.
- Analyzed user interaction data to enhance UI/UX, improving retention by **25%**.
- Optimized backend performance using Flask and MySQL, improving load speed by **20%**.

Internship & Job Preparation Program – Internshala Jul 2023 – Aug 2023

- Completed structured training in resume optimization, interview preparation, and job readiness.
- Enhanced professional communication and workplace problem-solving skills.

Projects

E-Commerce Sales Dashboard (Power BI) 2024
- Analyzed sales, revenue, and customer behavior data to identify performance trends.
- Cleaned and transformed raw data using Power Query.
- Built interactive dashboards using DAX measures for KPI tracking and insights.

Stakeholder Insights Dashboard (Tableau) 2024
- Created Tableau dashboards to analyze stakeholder performance and profitability.
- Integrated SQL queries for real-time data extraction and filtering.

AI-Based Video Caption Generation Jan 2024 – Apr 2024
- Developed a video captioning system using NLP and Computer Vision techniques.
- Achieved **90%+ caption accuracy** through optimized preprocessing and modeling.

Story Visualization from Text Jul 2023 – Dec 2023
- Built a deep learning pipeline to convert narrative text into images.
- Improved model efficiency, reducing visualization latency.

Smart Home Automation Jul 2022 – Dec 2022
- Designed an IoT-based automation system using Arduino and sensors.
- Focused on energy efficiency, security, and system reliability.

Certifications

- Machine Learning with Python – Codsoft (2023)
- UI/UX Design Training – Internshala (2023)
- ADCA – MS Office, Tally, DTP (2024)

Interests

Data Analytics, Dashboard Development, Business Intelligence, AI Research, Fitness, Traveling